

# 4 KEY BENEFITS OF CLINICAL LIVE CHAT BY SECUREVIDEO

SecureVideo's Clinical Chat feature provides a user-friendly chat interface and HIPAA-compliant messaging for healthcare practices, ensuring secure communication between providers and patients. Here are a few key benefits of our clinical live chat tool.

01

## Peace of Mind

Ensures HIPAA-compliant, encrypted communication, protecting sensitive patient information and enhancing privacy and security from using a secure message exchange tool.



## Convenient Notifications

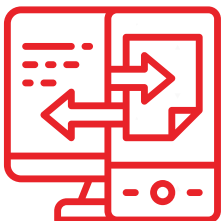
Sends text or email notifications when a chat message is received, ensuring prompt communication between patients and providers.

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## Flexible Use

Supports communication before, during, and after telehealth sessions, providing flexible and seamless interactions between patients and providers.



## File Transfer Capabilities

Allows for the secure exchange of pertinent health documents, like lab results, enhancing the utility of the chat tool.

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SecureVideo's Clinical Chat tool provides a secure and convenient platform for clinicians to engage with patients, enhancing the efficiency and effectiveness of telehealth sessions. Contact SecureVideo today to discover how our live clinical chat feature can revolutionize your telehealth communications.