

6 WAYS SECUREVIDEO DELIVERS MORE THAN OTHER TELEHEALTH VENDORS

With its robust platform, SecureVideo provides powerful videoconferencing and collaboration tools that enable healthcare providers to deliver secure, high-quality virtual care.

Here are some key differentiators to look at when comparing our telehealth platform with competing solutions.

SECUREVIDEO



COMPETITOR

Video engine fallback feature provides an alternative way to connect in the event of a technical issue.

24/7 live technical support by phone, plus email and live chat support for less urgent matters.

Enable a number of advanced features for more complex use cases, or simplify user experience if only the basics are needed.

Virtual Clinic gives your patients the ability to request sessions through a public booking page, either scheduled or on-demand.

Integration with your EHR for enhanced workflow productivity and a more seamless experience.

On-Demand, live interpreter services in 240+ languages, including American Sign Language.



STABILITY



SUPPORT



CONFIGURABILITY



ADVANCED SCHEDULING



EHR INTEGRATION



LANGUAGE INTERPRETATION

Connection instability or technical challenges that can lead to incomplete sessions.

Limited support availability, with little likelihood of speaking to a live person; long resolution times.

Most standard videoconferencing platforms do not offer advanced features, such as clinical chat, secure recording, or masked calling.

Scheduling processes that overburden providers and support staff, and limit options for your patients.

No API options for integration; clunkier workflows.

Lack of integrated language interpretation service, or long advanced scheduling times to accommodate patients.

Schedule a demo today to see why SecureVideo is the best telehealth solution for both patients and providers!