

Behavioral Health Practices

Improve Your Telehealth Experience



See the SecureVideo Difference: Key Features You Need

▶ Custom E-Documents

Give participants the convenience of completing paperwork online.

▶ Secure File Transfer

Protect participants with the secure transfer of files containing sensitive information.

▶ Patient-Facing Scheduling

Includes shareable links and a booking calendar that allows participants to request a session based on your availability.

▶ Chat Feature

The HIPAA compliant chat feature is a secure way to communicate with participants. Available before, during and after a session.

▶ World-Class Support

Our support team is available for assistance 24/7/365.

▶ Video Connection Options

Choose whichever video connection works best for you, including One-Click or Zoom.

▶ Notifications & Reminders

Customize notifications to meet your needs. These features allow you to add special instructions, policies, notes, & reminders.

▶ Simple Payment Processing

SecureVideo enables you to accept payments online, and even require participants to pay in order to begin a session.

How to Implement Virtual Care

Launch your Behavioral Health Practice's Telehealth offering by following these steps:

- 1** Let your new and existing patients know your exciting new virtual option! Ensure that you clarify what types of visits can be virtual and which ones necessitate in-person care. Information to be collected before or after a session, saving time for both patient & provider.
- 2** Once an appointment has been scheduled, make sure you send the participants clear instructions on how to join the virtual session.
- 3** Ensure your participant is comfortable with the virtual environment by offering them a test session prior to their first appointment.

Why Choose SecureVideo as Your Telehealth Solution?

SecureVideo is the perfect platform for Behavioral Health Providers who are looking to improve their accessibility to care, reduce wait times, and manage their paperwork more efficiently, while remaining compliant with HIPAA regulations. Our dedicated support team is always available to help you get started and our user-friendly platform makes it easy for you to get the most out of our service.

With SecureVideo, you can focus on what's important: rendering quality care to your patients.

SecureVideo offers a number of other features to enhance your Behavioral Health Practice's Telehealth offering. These features include a virtual waiting room, branded video connection, secure session note taking, advanced reporting, and comprehensive disaster recovery complete with video engine fallback so no session goes unfinished.

ABOUT SECUREVIDEO

SecureVideo offers healthcare practices a secure, HIPAA compliant telehealth platform and serves a variety of healthcare practices including behavioral health practices, medical practices, and health & hospital systems. SecureVideo's E-Documents solution is extremely reliable and user-friendly, and our dedicated support team is always available for assistance 24/7/365.



SECUREVIDEO

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